

# Ski Montalbert

Rob + Kay Spalding  
17 Eaton Road  
Norwich  
Norfolk NR4 6PR

T: 01603 506083  
M: 07803 278462  
info@ski-montalbert.co.uk  
www.ski-montalbert.co.uk

## Booking Form

### Party Leader

Name

Daytime telephone number

Evening telephone number

Address

  
  

Postcode

Mobile telephone number

Email address

### Holiday details

Accommodation apartment number

Arrival date

Departure date

### Party Members

Name

Age

### Total payment

1 - Total accommodation costs:

2 - Deposit (25%):

3 - Total Enclosed:

4 - Balance due:

### Payment details

Cheques: Please make all cheques payable to R and K spalding

How do you intend to travel

Estimated time of arrival

### Terms & Conditions

I confirm that I have read the booking terms and conditions and agree to their terms in respect of and on behalf of all persons in my party

Signed

Print Name

Date

# Terms and Conditions of Your Winter Holiday Booking

Please read the following terms and conditions.

## 1. Payments and Confirmation of your Winter Holiday

To make a booking, you must complete and sign the booking form and send it to us along with the appropriate deposit payment. You will then be notified by email of the balance owing which is due 10 weeks before your arrival. For bookings made within 10 weeks of arrival, the full amount of your holiday is payable to confirm your booking. The client signing the booking form shall be liable for full payment for all those clients to whom the booking form applies and for any other person subsequently added to the booking. A contract between Robert and Kay Spalding herein after known as Ski Montalbert and a client will only exist once Ski Montalbert has confirmed the booking via email and after the client's initial payment has been cleared.

## 2. Deposits for your Winter Holiday

For bookings made more than 10 weeks before your arrival you must send a minimum deposit of 25% of the cost of the holiday with your booking form. The deposit is not refunded under any circumstances save for paragraph 5.

A breakage deposit of £200 is required before you travel to the apartment. When we receive the deposit we will send the apartment keys to you by post. This deposit will be refunded when we have confirmation that there is no damage to the apartment and that the apartment was left in a clean and tidy condition and when we have been returned to us.

If there is damage to the apartment or the apartment requires extra cleaning these costs will be taken from this deposit. If there is damage to the apartment which exceeds the value of the deposit. We will send you a bill detailing the costs required to rectify the damage. You agree to be liable for any damage caused

## 3. Alteration of a Holiday by the Client

Amendments or alterations to a booking must be made in writing to Ski Montalbert by the person who signed the booking form originally. You will be advised of any changes in costs that might occur as a result.

## 4. Alteration of a Holiday by Ski Montalbert

Should an alteration to any holiday for which a booking has been made become necessary, the client shall be informed promptly. The client shall be offered the choice of accepting the alteration, or a full refund of moneys paid.

## 5. Cancellation of a Holiday by Ski Montalbert

If through circumstances beyond our control, we are forced to cancel your booking, the client may elect for a full refund or a holiday in comparable accommodation if such accommodation is available. Circumstances beyond our control do not include events amounting to "force majeure". Force majeure means unusual and unforeseen events such as but not limited to war, threat of war, riot, terrorism, natural disasters, fire, technical problems or accidents with airports, ports or transport, inclement weather or governmental action. We shall have no responsibility or legal liability to compensate the client should any of these events effect your opportunity to take up the holiday

## 6. Cancellation of a Holiday by the Client

A cancellation by a client will only be confirmed once it has been received in writing by Ski-Montalbert. Clients are advised to send cancellations by recorded delivery at the address overleaf. If cancellation is made and received more than 10 weeks before arrival,

the deposit will be forfeited. If cancellation is made after full payment has been made and more than 6 weeks before arrival, a refund of 50% will be made; if it is more than 3 weeks before arrival, a refund of 15% will be made. No refunds can be made for any cancellations made and received less than 3 weeks (21 days) prior to arrival. We recommend that you ensure that your insurance policy covers you against irrecoverable cancellation costs.

## 7. Personal Injury

Ski Montalbert accepts responsibility for negligence of its employees causing direct physical injury to clients only to the extent that it is obliged to do so by law. Ski Montalbert cannot be held responsible for any other mishap to yourself or to your property and in particular for the consequences of the effects of strikes, wars, acts of terrorism, riots, robbery, sickness, quarantine, government intervention or other such happenings. We strongly advise that you take out appropriate insurance at the time of booking.

## 8. Liability of The Client

All clients undertake to behave with propriety and in such a manner as to cause no damage, distress, danger or annoyance to other clients, property and/or any third party. The contract of any client in breach of this clause shall be terminated immediately and Ski Montalbert shall have no further contractual obligations. We reserve the right to recover from the client the cost of any repairs or replacements following any damage caused by the client. In circumstances reasonably deemed by Ski Montalbert to be extreme, including significant damage, significant antisocial behavior or illegal activities; Ski Montalbert reserves the right to cancel the holiday forthwith and eject the client from our properties without compensation.

## 9. Liability of Ski Montalbert

Ski Montalbert accepts no responsibility for the actions of any of its clients and shall not be held liable for any claims made against them (or as a result of their actions) either by other clients or third parties. Where you do not suffer personal injury or death, Ski Montalbert's liability is limited to the invoiced holiday costs and in no circumstances extends to additional costs incurred in the taking of the holiday such as travel costs, ski hire or ski school/guides.

## 10. Insurance

It is a condition of booking that all clients have appropriate insurance at the time of booking. This insurance must cover all activities chosen during their stay with Ski Montalbert and cover public liability, property damage to the chalet and its contents and cancellation of the holiday.

## 11. Services provided by Third Parties

Bookings for extra services, such as taxis, excursions and ski lessons, made on your behalf by Ski Montalbert are subject to the terms and conditions laid down by the provider of the service. Ski Montalbert does not warrant the standard or performance of any extra services. You take full responsibility for satisfying yourself as to the quality and the provider's ability to execute the services in advance and will address any grievance about the extra services by approaching the respective provider(s) directly.

## 12. Jurisdiction

These terms and conditions and the contract to which they apply shall be governed by English Law and shall be subject to the exclusive jurisdiction of the English Courts.